

# High Speed Internet Access

The Westin La Cantera Resort, San Antonio offers one of the fastest connections to the internet of any hotel in San Antonio. Our state of the art network delivers first class internet service. For more information, please contact the IT Manager, Michael Guin via email at [michael.guin@westin.com](mailto:michael.guin@westin.com) for more information.

## Guest Rooms and Public Areas

All guest rooms have wired high speed internet service. The lobby area offers complimentary wireless internet service. Guest room internet service will be billed to the guest room folio. Other internet services such as extra bandwidth may be arranged with the IT Manager. Please note that each computer that logs onto the internet will count as a connection.

- Standard package - \$9.95+tax for 24 hours. private IP address. 768K bandwidth.
- Premium package - \$12.95+tax for 24 hours. public IP address. 1,024K bandwidth. Ideal for most VPN users.
- Streaming package - \$19.95+tax for 24 hours, public IP address. 1,544K bandwidth for high quality streaming video or other very high bandwidth applications.

## Meeting Rooms

All meeting rooms have both wired and wireless service. Both, wired and wireless internet must be contracted for. All contracted services must be arranged with the CCS Manager. Please note that each computer that logs onto the internet will count as a connection.

### **Basic Wired/Wireless Internet Services**

- Daily pricing - \$250 for 24 hours. public IP address. 256K bandwidth – PER CONNECTION

### **Other Internet Services**

- cabling services – If you require wired internet service, there is an installation charge of \$10 per cable for the event. We place the cables where they are needed and tape them down.
- switch rental - \$25 per switch per event
- extra bandwidth – Extra bandwidth for individual connections is provided in 512K increments (a T1 = 1536K) for \$100/day per connection. This is a surcharge to the connection fees.
- static IP addresses – static IP addresses may be assigned for \$100 each per event

If you have any questions or would like additional information, please contact the IT Manager, Michael Guin at 210-558-2212 or [michael.guin@westin.com](mailto:michael.guin@westin.com).

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### Internet Connection Packages for meeting rooms

- Bundles of connections are available at prices discounted from basic pricing. Packages must be contracted for with the IT Manager at least 72 hours in advance of the event or may be subject to a 20% premium. Customer is responsible for all charges contracted for unless service is cancelled at least 72 hours in advance of the event. The number of concurrent users may be limited upon request. **Please note that each computer that logs onto the internet will count as a connection.**

Package	Numbers of Users	Total Maximum Bandwidth per user	Total Cost for Package per day
<b>M10/256</b>	10	256K	\$800
<b>M10/512</b>	10	512K	\$960
<b>M10/768</b>	10	768K	\$1120
<b>M20/256</b>	20	256K	\$1200
<b>M20/512</b>	20	512K	\$1440
<b>M20/768</b>	20	768K	\$1728
<b>M50/256</b>	50	256K	\$1800
<b>M50/512</b>	50	512K	\$2160
<b>M50/768</b>	50	768K	\$2520
<b>MUNLIMITED</b>	100	256	\$3000*

\*Add 20% to the above package prices for each additional 256K per user

**There is to be no connecting of the following equipment without the express consent of the IT manager for the Westin La Cantera Resort, San Antonio: switches, hubs, routers, wireless access points, combination devices, ICS (Internet Connection Sharing), NAT (Network Address Translation), or systems that may share internet service.**

The Westin La Cantera Resort, San Antonio is the exclusive Internet Provider for your meeting, program or show. All specifications are subject to change without notice. The Westin La Cantera Resort, San Antonio is not responsible for conditions which are beyond the hotel's control.